



Legal warranties

The warranties provided for by law allow you to require, among other things, that the goods you purchase:

- can be used for their intended purpose;
- have a reasonable lifetime, given the price paid, the contract and the conditions of use;
- do not have any hidden defects;
- match the description you were given.

Avec la participation financière

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Québec



If your item is defective, you can inform the merchant, the manufacturer or both. In a situation where the warranty provided for by law applies, the merchant or manufacturer must, depending on the circumstances, repair the item or have it repaired free of charge, exchange it or reimburse you.

Also find out about the merchant's or manufacturer's warranty. It may be free of charge. If a document exists that describes this warranty, ask the merchant to give you a copy. If not, have the details written down on your invoice, receipt or in your contract.