



Warranties offered on products

1. Legal warranty: automatic and free of charge

Provided for by law, it allows you to require, among other things, that the goods you purchased have a reasonable lifetime, given the price paid, the contract and the conditions of use.

2. Conventional warranty: free of charge

Also known as a manufacturer's warranty, is an additional guarantee offered by a seller or manufacturer, typically alongside the mandatory legal warranty. It provides extra protection against defects or problems with a product for a specific period.

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3. Extended warranty: come at an additional cost

It's an optional purchase of a contract that provides coverage for repairs or replacements of a product beyond the original manufacturer's warranty period.

ATTENTION:

Before charging a customer for an extended warranty, merchants must explain the protections offered by the other warranties attached to the product. For example, the legal warranty.