



Used automobile purchased from a dealer

The dealer must:

- Hold a road vehicle dealer's licence from the Office de la protection du consommateur.
- Affix a label on the vehicle and give it to you when you buy it.
- Let you take the car out for a test drive. You have the right to take your time and do more than simply ride around the block.
- Let you have the car inspected, choose the mechanic that will carry out the inspection and does not charge any fees as a result. The merchant may, however, ask you to leave an object, such as an identity card, as security.
- Give you the contact information for the previous owner after you ask for it.
- Give you a written contract. Make sure the merchant includes any statements made to you in the contract.

Avec la participation financière

Office
de la protection
du consommateur

Québec



Warranties provided for by law

Legal warranties allow you to demand that the vehicle you are purchasing or leasing:

- will serve the purpose for which it was intended;
- will have a reasonable lifetime, given the price paid, the contract, and the conditions of use;
- will not have any hidden defects, that is, important defects that were present before the sale, that were not mentioned to you and that you could not have noticed, despite your due diligence;
- matches its description written in the contract, advertisements and the merchant's statements.